Code of Conduct

In Summary:

I am a member of Massage and Myotherapy Australia

In addition to the Massage and Myotherapy code of conduct, I am also required to adhere to the National Code of Conduct for Unregistered Health Practitioners.

I must

* Adhere to all State and Federal Codes and Acts relevant to work in the Health sector. (eg Privacy Act, WHS)
* Practice only within my Scope of Practice.
* Maintain Professional Boundaries at all times during contact with clients.
* Adhere to my Associations draping Policy at all times. All clients must wear underpants during the massage treatment and must be appropriately draped at all times.
* Seek informed consent from clients prior to any treatment being undertaken. If this is not possible due to cognitive impairment, informed consent will be obtained from an appropriate caregiver.
* Conduct a thorough pre-treatment interview with every client to check medical history and medications.
* Ensure accurate and detailed records are kept for all client contacts and records are stored securely in line with the National Privacy Principles.

**Complaints:**

Massage and Myotherapy Australia have a complaints procedure available to members of the public if they are concerned about the behaviour of a Therapist.

Massage and Myotherapy Australia  
Level 8, 53 Queen Street  
Melbourne, Victoria 3000  
1 300 138 872

Alternatively, complaints may be made directly to the Inquiry Service of the Health Care Complaints Commission on (02) 9219 7444 or toll free on 1800 043 159 for a confidential discussion. If your complaint is about sexual or physical assault or relates to the immediate health or safety of a person, you should contact the Commission immediately.